

Complaint/Grievance

December 19, 2024

To Whom It May Concern,

On Friday, December 13, 2024, the Director of Recreation, Karen Bivens instructed both Recreation Supervisors and Arts & Culture Assistant to close the Recreation Department and be present at the Thorton Wilder Hall at 2:30pm.

Upon their arrival the Recreation staff were informed by Director Bivens that they were to clean the tables in the hall. The tables instructed to be cleaned were used at a prior event (Senor Services Luncheon). Recreation Supervisor Lowry questioned Director Bivens as to the whereabouts of the custodian assigned to the building. Director Bivens stated that "the custodian was busy attending to another task."

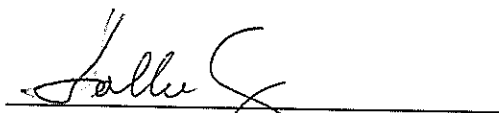
Director Bivens then provided staff with Lysol wipes and a few disposable tablecloths if replacement is necessary. Recreation Supervisor Johnson began removing the disposable tablecloth for the trash. Director Bivens inquired as to why Recreation Supervisor Johnson was removing the tablecloth. Recreation Supervisor Johnson stated that the tablecloths were soiled. Director Biven replied that "they were not soiled when she checked 15 minutes before."


Recreation Supervisor Johnson continued to remove visibly soiled disposable tablecloths as Recreation Supervisor Lowry wiped the remaining disposable tablecloths.

Soon after, Custodian Supervisor Robert Setaro visited the hall and was informed by Recreation staff about the instructions given by Director Bivens to clean tables in hall. The Custodian Supervisor stated that he and his staff would complete the task. Recreation Supervisors were apprehensive due to past incidences with Director Bivens and completed the task as directed.

On Saturday, the task of cleaning tables was repeated by the Recreation Supervisors on Saturday, December 14, 2024, as instructed by Director Bivens.

Recreation Supervisors


Date: 12, 20, 24


Date: 12-20-2024